

Goizueta Business Library

Creating Bridges to Knowledge

NYTimes.com Registration Process

After I register for my digital NYTimes.com subscription, how long before I can begin using it?

After registering, you will immediately receive an email from the NYTimes verifying that your registration request has been received. The NYTimes processes new registrations each Wednesday. Once you have been verified, you will receive a welcome email directing you to create your password. Then you can sign in to the NYTimes.com site and/or download the app; you can read the digital paper on multiple devices.

When I registered, I mistakenly did not use my emory.edu email. What should I do?

You will need to register again, this time with your emory.edu email. Your initial registration with your non-emory.edu email will be rejected; you will still receive an immediate email verifying your registration request **but your request will not be processed.**

I already have a paid subscription to the NYTimes.com. As a member of the current GBS community, can I still take advantage of this free subscription? And can I get a partial-credit for my paid subscription?

The short answer is yes, you can take full advantage the free GBS NYTimes.com subscription. Following are details about how to reconcile your free and emory.edu and your paid subscription:

- a) **If your paid subscription was set up using your emory.edu email:** Register again using your emory.edu email; the NYTimes will recognize that you already have a paid account. They will arrange for your paid subscription, which automatically debits your credit card every 4 weeks, to be stopped at the end of the current 4 week cycle so that all future payments will cease. They cannot refund you a partial credit for the remaining time in that cycle.
- b) **If your paid subscription was set up using a non-emory.edu email:** Register again, using your emory.edu email; the NYTimes will recognize that you already have a paid account. They will arrange for your paid subscription, which automatically debits your credit card every 4 weeks, to be stopped at the end of the current 4 week cycle so that all future payments will cease. They cannot refund you for a partial credit for the remaining time in that cycle.

I received my Welcome email but it is unclear how I register. Do I click the “Log in Now” button or the “Forgot Password” button?

a) **Forgot Password button** – If you are registering for the first time or had previously registered with a non-emory.edu email, you can create or reset your password here.

b) **Log in Now button** – If you already are registered with your emory.edu email, click this button. Click “Forgot Password” to reset it, if applicable. Remember if you change your password, you will need to change it on your apps as well.

If I switch from my paid digital NYTimes.com subscription to the GBS subscription, am I going to lose access to any content?

Depending on your subscription, you will either maintain access to the exact same content or, more likely, gain access to additional content.

There is one exception: If you are a subscriber to Times Insider (an ultra-premium level subscription), you will need to continue to pay for this content since it is not part of the GBS subscription.

I already have a paid print subscription to the New York Times. Will my GBS digital NYTimes.com subscription include the cost of my print paper?

Unfortunately the GBS digital NYTimes.com subscription does not include the print paper, so you will have to continue to pay for that yourself.